TII Web Portal Developments

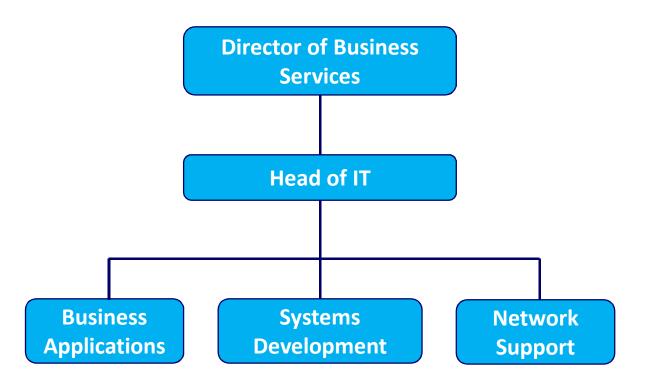
Niall Hayden
IT Systems Development Manager
Transport Infrastructure Ireland



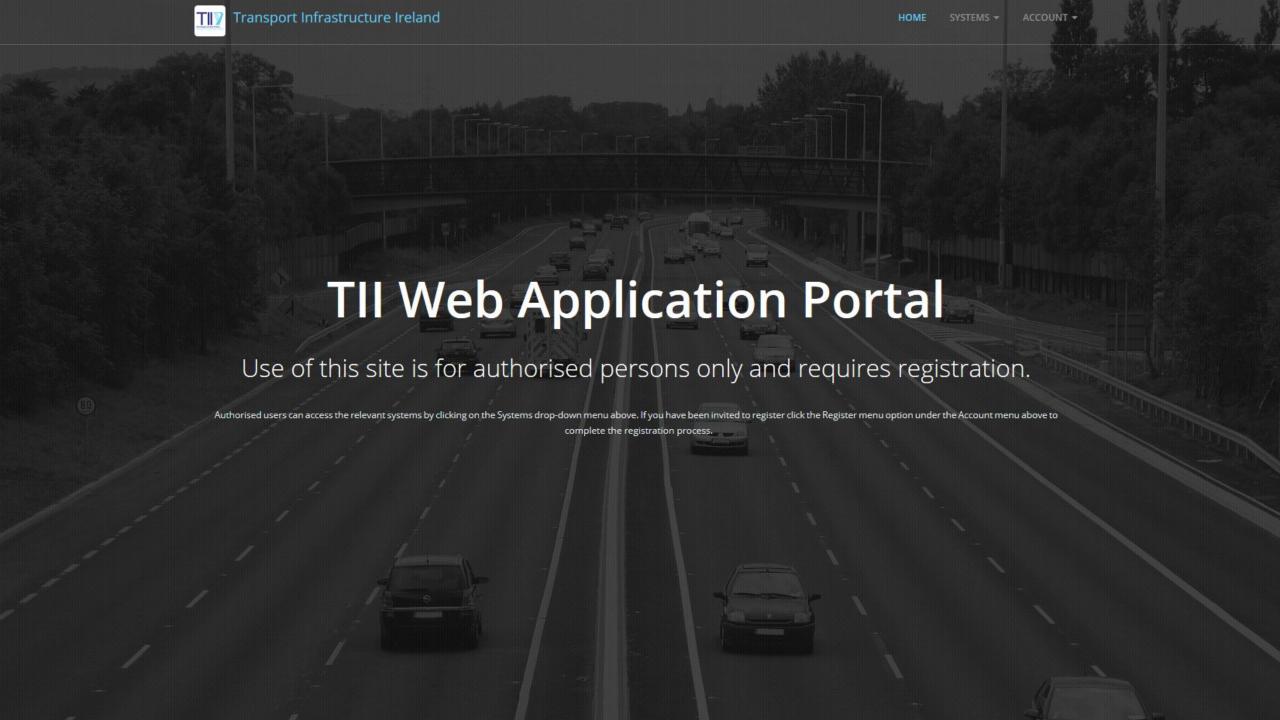
Systems Development in TII

IT Systems Development Section

- In-house Systems Development team
- Reporting to Head of IT
- Currently 4 software engineers; augmented with external resources as required
- Development and maintenance of 30+ systems and applications for TII, Local Authorities and other partners/interfaces
- Expertise in
 - Web Application Development
 - Data Engineering
 - Big Data & Data analytics
 - Mobile Applications



TII Web Application Portal



Web Portal Systems

HD 15 – Network Safety Ranking Site Assessments

Scheme and Project Funding Claims

Pilots & Trials System HD 16 – Temporary Safety Measures Inspection



Defects
Management
& Funding
Applications

HD 19 – Road Safety Audits

Framework Call-offs

Departures from Standards - GE-GEN-01005

Analysis & Design Tool

Overview

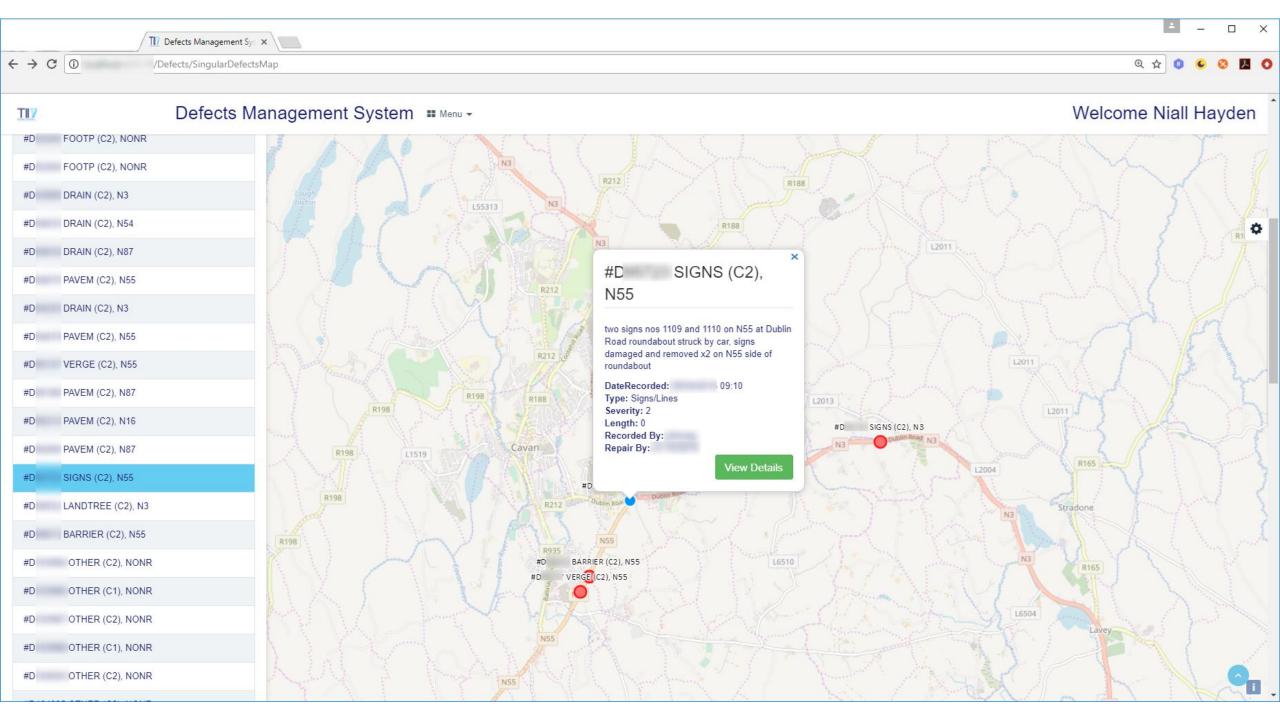
- Located at https://web.nra.ie)
- Single Point of Access for all TII Software Systems
- Single Sign On + Self Service account management
- 1,500+ registered users TII, Local Authorities, Public Bodies, Contractors and Consultants
- Accessible via Government Network and Internet
- High level of integration with TII internal corporate systems
- Hosted on TII's Private Cloud
- Audited for both Security and DP/GDPR compliance
- Currently undergoing upgrade programme
 - Move to Hybrid Cloud (Public + Private Cloud Infrastructure)
 - Upgrade of backend infrastructure and UI Refresh

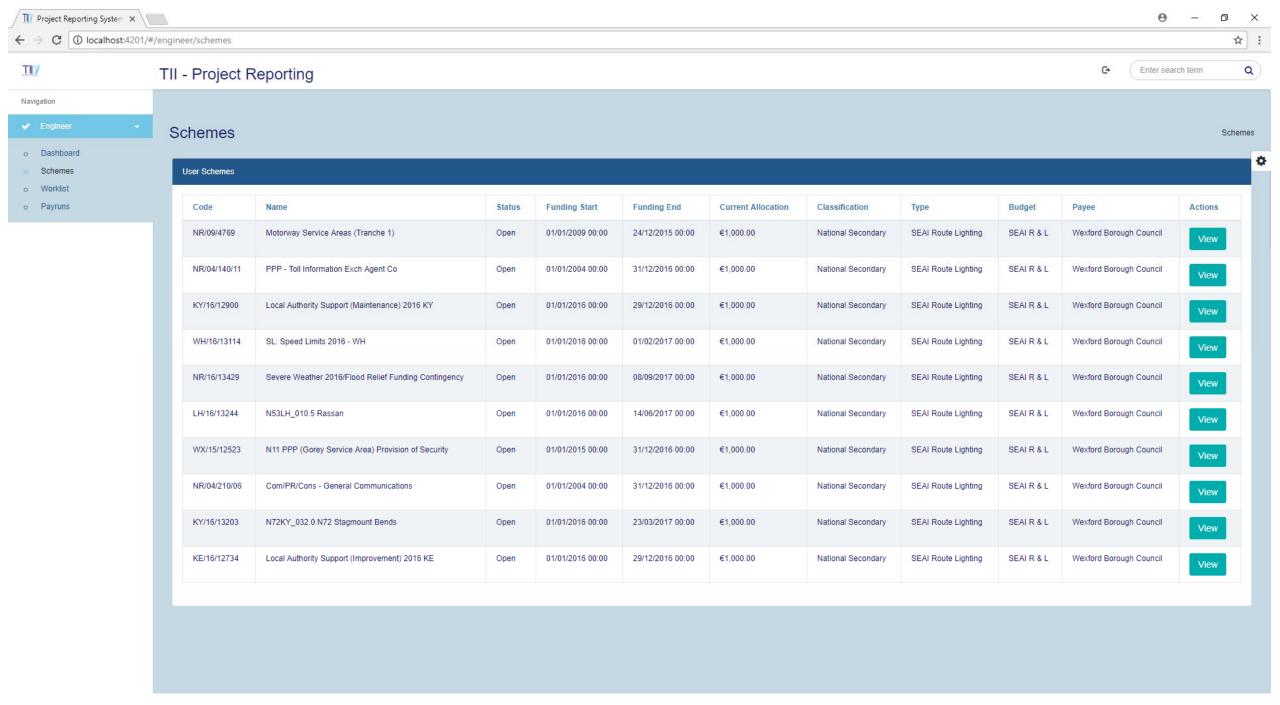
Improvements

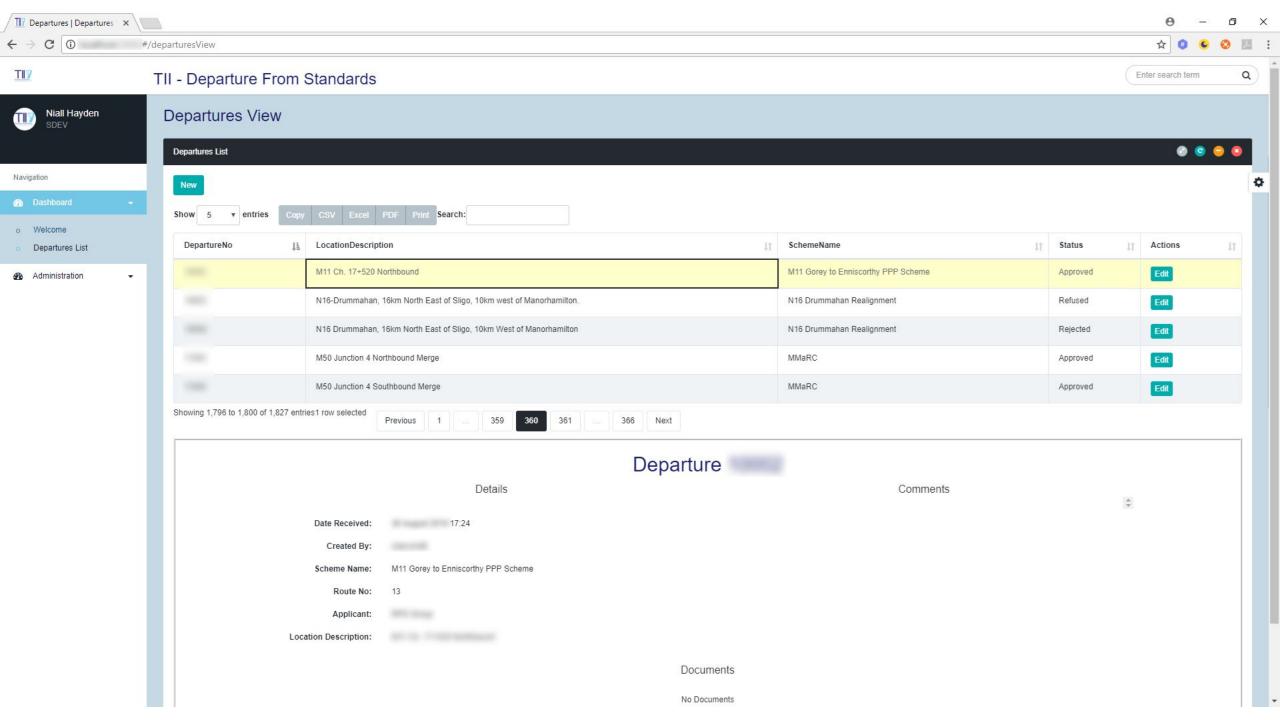
IT Systems Development team is constantly working on improving and optimising existing applications.

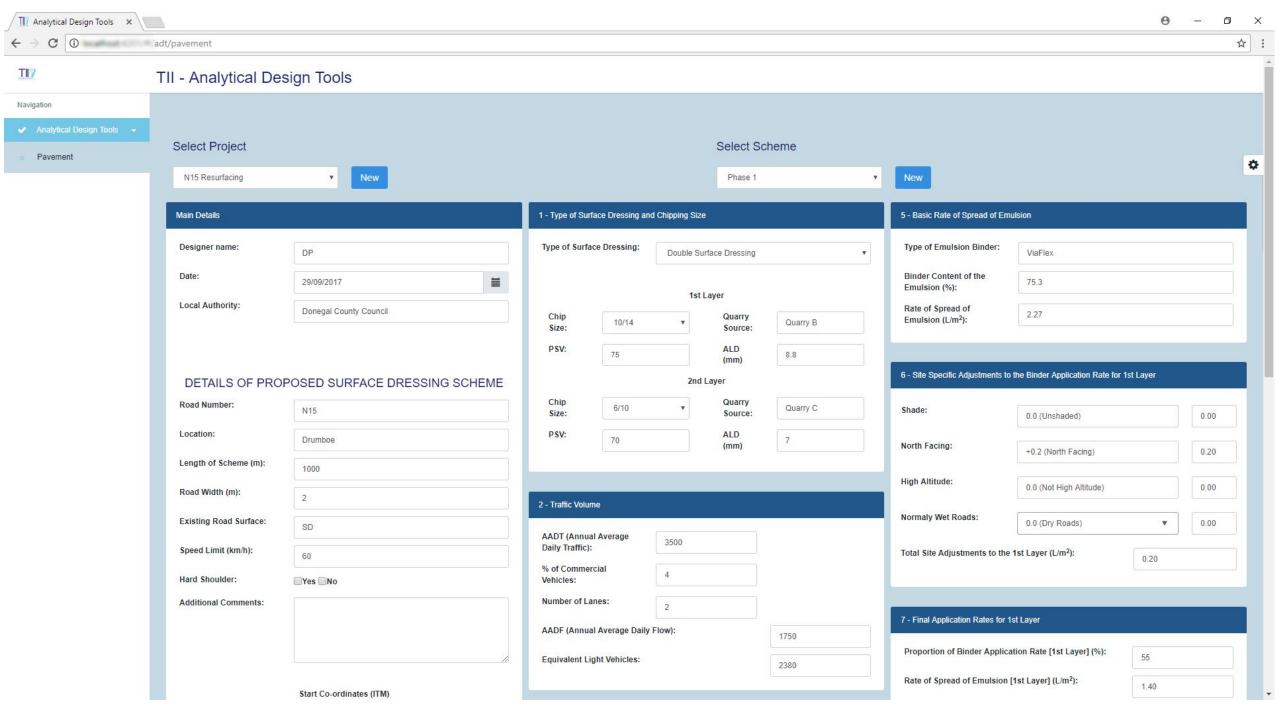
- → Functionality
- → User interface

Recent examples include:









Upgrade Programme

Why?

- Incremental improvements for emerging requirements
- 6 New Windows Versions
- 5 New Database Server Versions
- New working environment resulting from NRA & RPA merger
- Paradigm Shifts Cloud, Cybersecurity & Privacy

Changes to user interface

- Primarily in-house developed systems
- Modern User Interface (UI) aesthetic
- Single Page Applications



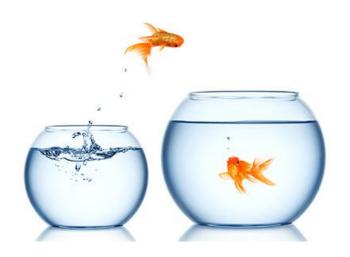
Upgrade Programme

Defects Management System

- Signs & Lines Portal
- Roadworks & Health and Safety Inspections
- Defect Management System

New Identity Management and Sign-in Model

- Implements the OAuth2 Standard for Authentication
- Continues with SSO
- Federated Identity Management



Web Portal Systems

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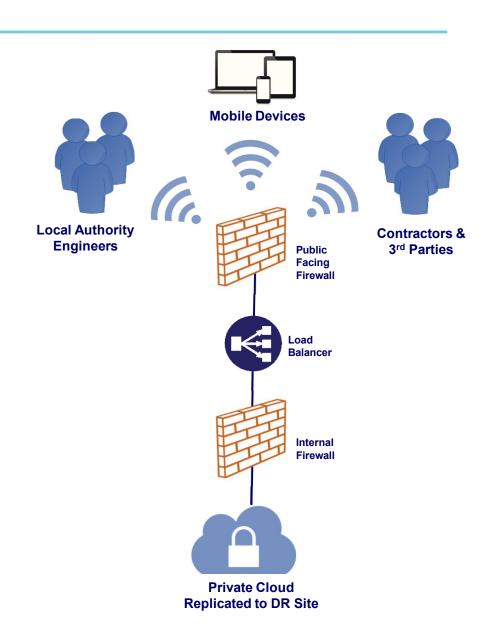
Increasing number of Web API's

- Application Programming Interfaces
- Dynamic Exchange of Data
- Backend Processing and Task Automation



Security & Data Protection

- Regular Security Audits by External Consultants
- Overseen by TII's Audit Committee
 - Cybersecurity
 - Data Protection and Privacy
- Robust, Industry Standard, Architecture Architypes applied
 - Firewalled DMZ
 - Load Balancing
 - Reverse Proxy
 - Packet Inspection
 - Passive Monitoring
 - Intrusion Detection
- Internal Review of Practices and Procedures in preparation for the General Data Protection Regulations



Thank you!





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